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15 July 2008

S U M M O N S

MEETING: Overview and Scrutiny Committee
DATE: 24 July 2008
TIME: 6.00 p.m.
PLACE: Committee Room 1, Town Hall, Gosport
Democratic Services contact: Chris Wrein

LINDA EDWARDS
BOROUGH SOLICITOR

MEMBERS OF THE COMMITTEE

Councillor Forder (Chairman)
Councillor Mrs Salter (Vice-Chairman)

Councillor Allen	Councillor Dickson
Councillor Beavis	Councillor Edwards
Councillor Carr	Councillor Mrs Forder
Councillor Champion	Councillor Salter
Councillor Cully	Councillor Miss West

FIRE PRECAUTIONS

(To be read from the Chair if members of the public are present)

In the event of the fire alarm (single continuous sound) being activated, please leave the room immediately.

Proceed downstairs by way of the main stairs or as directed by GBC staff, follow any of the emergency exit signs. People with disability or mobility issues please identify yourself to GBC staff who will assist in your evacuation of the building.

IMPORTANT NOTICE:

- If you are in a wheelchair or have difficulty in walking and require access to the Committee Room on the First Floor of the Town Hall for this meeting, assistance can be provided by Town Hall staff on request

If you require any of the services detailed above please ring the Direct Line for the Democratic Services Officer listed on the Summons (first page).

NOTE:

Please note that mobile phones should be switched off for the duration of the meeting.

AGENDA

1. APOLOGIES FOR ABSENCE

To receive apologies, if any, for inability to attend the meeting.

2. DECLARATIONS OF INTEREST

All Members present are reminded to declare, at this point in the meeting or as soon as possible thereafter, any personal (including financial) or prejudicial interest in any item(s) being considered at this meeting.

3. MINUTES

To confirm the Minutes of the meetings of the Committee held on 5 June 2008 (attached)

4. DEVELOPMENT OF A WORK PROGRAMME

A) REQUESTS FOR SCRUTINY

A request has been received from the Policy and Organisation Board for the Committee to consider scrutinising the provision of cycle parking in the Borough.

B WORK PROGRAMME

To consider the work programme (attached) for the Committee and any suggestions from Members for issues to be scrutinised.

C) OTHER SUGGESTIONS FOR SCRUTINY

5. REPORTS TO BE RECEIVED

(i) CYCLE LANES WORKING GROUP

(ii) NOISE MONITORING WORKING GROUP

(iii) NEW MEMBER INDUCTION AND TRAINING

To consider the Chairman's Briefing Note (attached)

(iv) SCRUTINY TRAINING FOR MEMBERS

(v) PERFORMANCE INFORMATION

To consider performance information relating to Performance Indicators for the year 2007/08. Briefing note attached.

6. ANY OTHER BUSINESS

MEMBERS ARE REQUESTED TO BRING THEIR DIARIES WITH THEM TO THIS MEETING. A SCHEDULE OF COUNCIL, BOARD AND COMMITTEE MEETINGS FOR 2008/09 IS ATTACHED.

**A MEETING OF THE OVERVIEW AND SCRUTINY COMMITTEE
WAS HELD ON 5 JUNE 2008**

Councillors Allen (P), Beavis (P), Carr (P), Champion, Cully, Dickson (P), Edwards (P), Mrs Forder (P), Forder (Chairman) (P), Mrs Salter (P), Salter (P) and Miss West (P).

4. CHAIRMAN'S OPENING COMMENTS

The Chairman welcomed Members of the Committee to the first ordinary meeting of the new Municipal Year.

He drew attention to the invaluable experience of some of the Members currently serving on the Committee, the areas of work that had been scrutinised over the last year and possible alternative methods of scrutinising.

The Chairman stressed that the Committee's function was not to make decisions but to make recommendations to the Council and/or its Boards and, in this role, it had met with some success.

He was keen to see that training for Members of the Committee took place as soon as possible.

5. APOLOGIES

No apologies were received for inability to attend the meeting.

6. DECLARATIONS OF INTEREST

Councillor Dickson declared a personal and prejudicial interest in Agenda Item 5B (Travel Token Service).

7. MINUTES

RESOLVED: That the minutes of the meetings of the Committee held on 27 March and 15 May 2008 be approved and signed by the Chairman as true and correct records.

8. DEVELOPMENT OF A WORK PROGRAMME

A. REQUESTS FOR SCRUTINY

(i) Noise Monitoring Service

Consideration was given to a report of the Environmental Services Manager which outlined key legislation, areas of work and processes related to noise nuisance.

The view was expressed that the service available did not match the expectations of the public in that noise problems were not dealt with by the Police and Council staff were often not available.

Members were advised that more people nowadays had access to powerful equipment. The climate was changing and the level of tolerance had fallen.

Members felt that this area of work should be scrutinised by a working group.

(ii) Cycle Lanes

Consideration was given to a briefing note by the Chief Executive who advised Members that one of the areas the Local Strategic Partnership had decided to concentrate on was transport, including the improvement of cycle lanes, particularly those leading in and out of the Borough. The Council had applied for grants towards this improvement but had not so far been successful.

Views were expressed that certain cycle lanes in the Borough were not greatly used and there were also problems with cyclists riding on the pavement. The Police had taken little action in this area and it was emphasised that people needed to feel safe when walking on the pavement.

Members felt that this area of work should be scrutinised by a working group.

B. TRAVEL TOKEN SERVICE

Note: Councillor Dickson declared a personal and prejudicial interest in this item, left the meeting for its entire discussion and did not take part in the voting thereon.

Consideration was given to a briefing note by the Borough Solicitor which outlined the work carried out by the Travel Token Working Group.

Members were advised that the Working Group had looked into the introduction of smart cards for use in taxis. A disadvantage of travel tokens was that, although they were not always used by members of the public to whom they had been issued, the Council was still required to pay for them.

A presentation had been made to the Community and Environment Board on 27 September 2007 by the Managing Director of National Transport Tokens Ltd regarding the provision of smart cards to be used in taxis. Members had expressed concerns in that each card would cost £3.50 and there would be slightly less than 10,000 recipients. There would be a cost of £99 for each card reader and there were concerns about who would pay for this. It had been felt by some Members of the Board that the scheme would be too expensive and that there were too many loopholes to make the scheme viable.

The view was expressed that, should the Committee continue the scrutiny, the views of the taxi driver representatives should be sought.

Members subsequently decided to take no action at present on this item but to keep a watching brief on the situation.

C. WORK PROGRAMME

The Chairman explained that the Work Programme listed items that were due to be considered by the Committee and would vary as items were added or removed when completed.

D. OTHER SUGGESTIONS FOR SCRUTINY

It was suggested that the induction and training of new councillors be scrutinised by the whole Committee. Members were in agreement with this proposal and the Chairman undertook to write a paper to be presented at the next meeting of the Committee.

It was noted that the next session of Scrutiny Training for Members had been arranged for the next meeting on 24 July 2008. It was proposed that this training be brought forward to an earlier date.

Members agreed that the following work areas included in the Work Programme should continue:

- Performance Information
- Community Strategy Action Plan
- Disability Equality Scheme

Members agreed that scrutiny of the Noise Monitoring Service and Cycle Lanes should be carried out by Working Groups with a membership of two from the Conservative Group, one from the Labour Group and two from the Liberal Democrat Group. Nominations were agreed as follows:

Noise Monitoring Service

Councillors Allen, Edwards, Cully, Forder and Salter.

Cycle Lanes

Councillors Beavis, Cully, Dickson, Mrs Forder and Mrs Salter.

RESOLVED: That:

- a) New Member Induction and Training be scrutinised and that the scrutiny be carried out by the whole Committee;

- b) the following work areas included in the Work Programme should continue:
 - Performance Information
 - Community Strategy Action Plan
 - Disability Equality Scheme;
- c) Scrutiny Training for Members be brought forward to a date prior to 24 July 2008;
- d) no action be taken at present on the scrutiny of the Travel Token Service but a watching brief be kept;
- e) a Working Group be established on a 2:1:2 basis to scrutinise the Noise Monitoring Service with the membership as detailed above; and
- f) a Working Group be established on a 2:1:2 basis to scrutinise Cycle Lanes with the membership as detailed above.

9. REPORTS TO BE RECEIVED

DISABILITY EQUALITY SCHEME ANNUAL PROGRESS REPORT

Consideration was given to a report by the Head of Corporate Policy and Performance, who advised Members that the above scheme had been reviewed by both the Council Management Team and the Disability Equality Group.

Members were informed that 74% of the actions had been completed. The Gosport Access Group and Disability Forum had expressed their pleasure at this situation.

Members were advised that a new Action Plan had been drawn up.

Members were pleased with the progress made and congratulated officers on the quality of the work they had carried out.

RESOLVED: That the annual progress report on the Disability Equality Scheme and the updated Action Plan for 2008/10 be approved and that the annual scrutiny of the scheme be concluded.

10 OTHER BUSINESS

Officers discussed dates of future meeting and officers were asked to liaise with Members over dates for the Noise Monitoring Service and Cycle Lanes Working Groups.

Officers were requested to liaise with the Chairman and the Borough Solicitor with a view to creating a separate training session for Members and a meeting for the Committee to focus on the issue of new Councillor induction.

5 June 2008

The meeting ended at 7.10 p.m.

CHAIRMAN

AGENDA NO. 4B

OVERVIEW AND SCRUTINY COMMITTEE: WORK PROGRAMME

Work Area	Lead Officer	Date to be reported to Committee
Performance Information: <i>Consideration of performance information relating to actions agreed by CMT</i>	Mike Jeffery	At 6-monthly intervals. Next report: 24.07.08
Community Strategy Action Plan: <i>Policy Framework Document</i>	Julie Petty	At 6-monthly intervals: Next report 25 September 2008
Disability Equality Scheme: <i>Receive progress report on an annual basis</i>	Julie Petty	Annually: Next report June 2009
Scrutiny Training: <i>Training for Members on Modules of "Why Scrutiny Matters"</i>	Linda Edwards	24 July 2008
Travel Tokens Working Group: <i>Progress report to decide whether the Committee wishes this scrutiny to continue and, if appropriate, to nominate membership.</i>	Julian Bowcher	Watching brief – no action at present
Noise Monitoring Working Group	David Palmer	Update 24 July 2008
Cycle Lanes Working Group	David Duckett	Update 24 July 2008
New Member Induction and Training		Chairman's report 24 July 2008
Work areas: <i>Review at each meeting</i>		

AGENDA NO 5 (iii)

New Councillor Induction

Induction - learning activities designed to allow an individual to exercise a job, task or role effectively.

I have no expectation that everybody will agree with what I have written below or that I covered all the angles. My only ambition is to facilitate a debate over an activity, or series of activities, which I think could be improved.

I would suggest the role of the councillor can be summarised as follows:

1. To contribute to council policy and strategy
2. To take responsibility for scrutiny (checking and monitoring what the council does)
3. To exercise regulatory duties (making sure laws are kept to, e.g. planning and licensing)
4. To provide a voice for and help to all members of the community

How we are inducted to our role and continue to learn about it will depend on the aspect being referred to.

1. The Political Party we are a member of will induct us to consider policy and contribute to its formulation, probably before election. Membership of the Council, including Boards and Committees and Party Groups will reinforce and develop this.
2. We are recruited to our scrutiny role through council debates and the issues constituents bring to us. Members of the Overview and Scrutiny Committee have a particular and key role and our induction will be supported by appropriate training.
3. Regulatory duties are mainly exercised by members of the Licensing and Regulatory Boards who receive appropriate specialist training.
4. In my experience the most urgent needs I had on being elected were as a representative of my constituents. Constituents' expectations are that a councillor should be 'up and running' as soon as elected; we fuel this through the election campaign where we obviously present ourselves as knowledgeable and keen to help constituents.

Induction in 2008

I am aware of the following formal efforts to induct us in a general sense, most of which are aimed at the fourth role identified above. I have only described items that occurred in the first six weeks of our terms of office because this seems most relevant to the issue of induction, although I am aware that other training opportunities will arise and some are already programmed.

1. We were issued with a 'Survival Kit' document. This provided some useful information but was generally less to do with induction than various legally necessary form filling requirements. There was a list of contacts but I did not find it very useful because it only detailed senior officers; in most cases I found I needed to contact more junior officers to get things done for my constituents.
2. On the morning of Friday 2 May we were invited into the Town Hall. We met as party groups although we were introduced to various individuals including the Mayor and Chief Executive.
3. On 12 May there was a formal induction evening that incorporated the issues confronting Gosport, the Code of Conduct and Finance issues. The occasion was carefully prepared, well-presented but limited in its scope.
4. On 15 May there was a meeting with senior officers prior to the Adjourned Annual Council meeting. Again this was welcome but limited in its ambitions. It mainly provided a networking opportunity.

Suggested shortcomings

1. After election I quickly accumulated casework. The problem was I often did not know which officers to approach. It was only at the end of May that I became aware that there is a staff contact list which I obtained and have found very useful ever since.
2. Most of the casework I accumulated was relevant to Streetscene. At the end of the month we visited the depot and was given an excellent tour and talk by Steve Leaver. I am sure all councillors would have benefited from this.
3. The issue of communication was a particular problem. Although the Council has a sophisticated IT infrastructure new councillors are effectively excluded from it for the first few weeks until relevant software is installed on the computers of those who have them (mine was installed on 30 May). For others, who had to wait for computers to be provided, the delays were much longer. This was not only unhelpful but caused confusion. It was only after 30 May that I discovered all sorts of messages sent to my GBC email address that I was unable to access earlier.

4. New councillors come from a wide range of occupational backgrounds and I suspect that while all have IT training needs, for some these are more pressing than for others.
5. It is apparent that many councillors are understandably confused about the Borough Council's statutory responsibilities. What does the Borough Council have to do? What does it choose to do?
6. I believe that all new councillors have a very positive orientation towards their duties and are keen to make a difference. We needed to hear from experienced role models who give us some pointers about how to direct our efforts efficiently and effectively.

Towards some recommendations.

1. Councillors should be equipped with the full staff contact list immediately.
2. In their first two weeks of office councillors need to visit Streetscene, be introduced to key individuals and have the organisation's role explained.
3. Councillors need access to the Council's IT infrastructure much earlier than at present.
4. Councillors need IT training opportunities to enable them to take advantage of the IT infrastructure. There may well need to be training opportunities for all councillors together and individually.
5. The formal induction occasions need to be expanded and their focus needs to be altered. Session(s) could include:
 - a) Existing councillor(s) explaining their role, activities, successes and frustrations with advice to the naïve and unwary.
 - b) The challenges and opportunities that Gosport provides and a description of existing local initiatives.
 - c) Clarification of what the Borough Council has to do and chooses to do.
 - d) The purpose of the Code of Conduct and its role in facilitating councillors' work.

Bob Forder, 27.6.08

GOSPORT BOROUGH COUNCIL

OVERVIEW AND SCRUTINY COMMITTEE

24 July 2008

ITEM FOR DISCUSSION

TITLE: Performance Indicators

AUTHOR: Development Services Manager

PURPOSE: To consider performance information relating to Performance Indicators (PIs) for the year 2007/08

1.0 BACKGROUND

- 1.1 Since 2000, the Council has had a statutory duty to produce an Annual Best Value Performance Plan (BVPP) which contained a section on the Council's performance and Best Value Performance Indicators (BVPI's) in particular.
- 1.2 The duty to produce a BVPP has now been removed, but there is still a requirement for the Council to make its best value performance indicator data available to its stakeholders.
- 1.3 To facilitate this, a web page called "Best Value Information" has been created on our external website. It provides links to the performance section and other useful information that was previously contained in the Best Value Performance Plan.

2.0 REPORT

- 2.1 The purpose of Best Value is to establish a culture within local government that encourages good management practices delivering efficient, effective and economic services that meet the needs of our communities.
- 2.2 BVPIs are a mechanism for measuring our effectiveness in facilitating service improvement. Our performance is independently audited on an annual basis and we report our progress against our performance indicators on our website.
- 2.3 The analysis and comparison of performance indicators enables Government to monitor our progress; allows us to compare our performance with other local authorities; and provides our residents with information about our performance.
- 2.4 From 2008/09, the statutory BVPIs have been replaced with a new set of National Indicators (NIs). These, along with other local performance measurements (including some of the BVPIs), will continue to form the basis of our performance monitoring.

- 2.5 Our performance is regularly monitored by a sub group of the Chief Officers Management Team (CMT), the Performance Sub Group. I chair that group and am tasked with preparing exception reports to CMT in cases when performance is perceived to be likely to fall short of year end targets. This provides an early warning system to ensure that high levels of performance are achieved at the earliest possible opportunity.
- 2.6 The Appendix to this report is the Performance document recently published on our website, showing our performance for the year ending March 2008.
- 2.7 The Committee is invited to consider and review this information.

SUPPORTING INFORMATION

Financial Implications: None

Legal Implications: None

Risk Assessment: *Performance monitoring is essential to ensure services are being delivered effectively and efficiently, and to provide the earliest possible indication of the likelihood of service failure.*

Background Papers: *Best Value Performance Indicators 2007/08.*

Appendices: *Our Performance - June 2008*

Contact: Mike Jeffery ext 5459

OUR PERFORMANCE

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OUR PERFORMANCE

1.0 INTRODUCTION

1.1 How Our Performance is Measured

Under the Best Value legislation, every Council has had to produce and publish information on its performance in an annual Best Value Performance Plan (BVPP). Performance shown in this document is measured by the use of performance indicators, many of which are set by the Government and intended to reflect national interest in local services. They have been designed to enable comparison to be made between the performance of different Councils, and within one Council over a period of time. Although the requirement to produce the BVPP has ceased, there is still a need to publish performance data, and this document contains the results for the final year of the Best Value Performance Indicators.

Guidance for the Best Value Performance Indicators is produced annually by the relevant Government department, with input from the Audit Commission. The 2007/2008 statutory Performance Indicators reported in this document, including the Performance Indicator descriptions and definitions, are based on then Office of the Deputy Prime Minister (ODPM) publication "Best Value Performance Indicators 2005/2006" and may be found on the website <http://www.communities.gov.uk/index.asp?id=1136118>. This guidance has subsequently been updated by the Audit Commission, and the latest version may be found on their website: <http://www.audit-commission.gov.uk/performance/guidance.asp>

1.2 Assessment of our Performance

This section shows detailed performance tables, indicating our performance over the last year against the statutory Performance Indicators.

We also compare our 2006/07 performance values with the national District Council figures published by the Audit Commission, and the other ten District Councils in Hampshire.

Performance indicators show performance at a snapshot in time and may only measure a small element in a large area of performance. Although the Council seeks continuous improvement in all its services, it will not always be possible (within current budgets), or desirable (bearing in mind the priorities of the Community), to achieve top quartile performance in every indicator.

1.3 Summary of our Recent Performance

Looking at the trends shown by the data in the Performance Indicator tables, it can be seen that our performance has improved or been maintained for 63% of the indicators where performance can be compared to the previous year.

A comparison of our actual performance for 2007/08 against the targets set a year ago shows that we achieved or bettered our target for 45 (67%) of the statutory indicators.

1.4 Population and household data

The calculation of some of the performance indicators involves the use of population or household numbers.

Population data is provided by the Office of National Statistics (ONS). The latest figure of 78,200 was taken from the ONS resident population estimates mid-2006, and was used to calculate the 2007/08 performance data.

Household numbers are provided by the Valuation Office Agency. The latest figure of 36,011 (report dated 30/03/2008) was used to calculate the 2007/08 performance data.

2.0 THE PERFORMANCE TABLES 2007-2008

The following tables show the GBC performance for all of the statutory Performance Indicators specified for 2007/08, and also include a selection of local indicators. The six columns are described below:

- 1) "PI Code" is the [ODPM] numbering reference for each Performance Indicator (PI). Also shown in brackets, where applicable, is the first year for which the indicator description is applicable. If no year is shown, it can be assumed that the PI was specified with the original Best Value PIs for 2000/01.
- 2) "Performance Indicator (PI) description" is the summary text describing each indicator. Although this gives a guide to the indicator's subject area, it will be necessary to refer to the detailed statutory definitions of each indicator in the associated guidance in order to understand the full context of each measurement. Indicators that have been discontinued or redefined are noted below the summary text.

The majority of the Performance Indicators are worded in such a way that the best performance result would be a higher figure than the worst. For these indicators, 100% would be the best percentage score, and their Polarity is therefore known as "High". However, other Performance Indicators are worded so that the best performance would be a low figure, such as time taken to process benefit claims, or employee sickness. The Polarity of these indicators is known as "Low". Some indicators provide contextual data and have no polarity. A note is made below the summary text should the Polarity of the indicator be other than "High".

- 3) Outturn 07/08 – this column shows the actual performance data for 2007/08, although it is still subject to external audit.
- 4) Trend - where this is possible, this column compares the 2007/08 performance to that reported for 2006/07, and shows the direction of performance. An improved performance is shown by ▲, an unchanged performance is shown by ◀▶, and a reduced performance is shown by ▼. Where a comparison cannot be made, this is denoted by ---.
- 5) Target 07/08 – this column shows the targets for the 2007/08 indicators that were set at the start of that year, and published in the Best Value Performance Plan for 2007/2008. Those indicators that are contextual and have no polarity do not have targets. This is denoted by a '~' in the target column, and a comment in the description field.
- 6) "Responsible unit and section" shows which part of the organisation has primary responsibility for each performance indicator.

PI Code	Performance Indicator (PI) Description	Outturn	Trend	Target	Responsible unit and section
	CORPORATE HEALTH	07/08		07/08	
BV2a (03/04)	The level (if any) of the Equality Standard for Local Government to which the authority conforms.	Level One	↔	Level One	Chief Executive's Unit - Corporate Policy and Performance
BV2b (03/04)	The duty to promote race equality - the percentage score against a checklist of 19 questions.	42%	↔	42%	Chief Executive's Unit - Corporate Policy and Performance
BV8	The percentage of invoices for commercial goods and services which were paid by the authority within 30 days of such invoices being received by the authority.	98.13%	▲	97.50%	Financial Services - Accountancy
BV9	Percentage of Council Tax collected (within the year).	97.00%	▲	96.80%	Financial Services - Local Taxation
BV10	The percentage of non-domestic rates due for the financial year which were received by the authority.	98.71%	▲	98.00%	Financial Services - Local Taxation
BV11a (02/03)	The percentage of top 5% of earners that are women.	28.57%	▲	26.00%	Chief Executive's Unit - Personnel
BV11b (02/03)	The percentage of top 5% of earners from black and minority ethnic communities.	0.00%	↔	1.68%	Chief Executive's Unit - Personnel
BV11c (05/06)	The percentage of top 5% of earners who have a disability.	5.95%	▲	4.00%	Chief Executive's Unit - Personnel
BV12	The number of working days/shifts lost due to sickness absence. (The polarity of this PI is "Low".)	9.82 days	▼	8.29 days	Chief Executive's Unit - Personnel
BV14	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force. (The polarity of this PI is "Low".)	1.99%	▼	1.00%	Chief Executive's Unit - Personnel
BV15	The percentage of employees retiring on grounds of ill health as a percentage of the total workforce. (The polarity of this PI is "Low".)	0.28%	▼	1.00%	Chief Executive's Unit - Personnel
BV16a (01/02)	The percentage of employees declaring that they meet the Disability Discrimination Act 1995 disability definition.	3.80%	▼	4.00%	Chief Executive's Unit - Personnel
BV16b (01/02)	The percentage of economically active disabled people in the authority area. (This indicator is contextual and has no polarity.)	12.92%	↔	~	Data from ONS 2001 Census
BV17a (01/02)	The percentage of employees from minority ethnic communities.	2.0%	▲	1.7%	Chief Executive's Unit - Personnel
BV156 (01/02)	The percentage of authority buildings open to the public in which all public areas are suitable for and accessible to disabled people.	20.00%	↔	20.00%	Development Services - Property Services
2000 Local01	Correspondence answered within 10 working days as a percentage of correspondence requiring a response	96.5%	▲	95.0%	All units and services
2000 Local02	Telephone answering - percentage of calls answered within 20 seconds	93.0%	▲	90.0%	All units and services
2002 Local03	Staff turnover (This indicator is contextual, and the "target" is purely an indication of the expected result.)	14.7%	---	Between 5% and 15%	Chief Executive's Unit - Personnel

PI Code	Performance Indicator (PI) Description	Outturn	Trend	Target	Responsible unit and section
	HOUSING SERVICES	07/08		07/08	
BV63	Energy Efficiency – the average SAP rating of local authority owned dwellings.	81	▲	80	Housing Services
BV64 (02/03)	The number of private sector vacant dwellings that are returned into occupation or demolished during the financial year as a direct result of action by the local authority.	277	▲	240	Housing Services
BV66a	Local authority rent collection and arrears: proportion of rent collected.	99.53%	▲	99.00%	Housing Services
BV66b (05/06)	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants. (The polarity of this PI is "Low".)	5.56%	▼	4.15%	Housing Services
BV66c (05/06)	Percentage of local authority tenants in arrears who have had Notices Seeking Possession served. (The polarity of this PI is "Low".)	39.73%	▲	42.00%	Housing Services
BV66d (05/06)	Percentage of local authority tenants evicted as a result of rent arrears. (The polarity of this PI is "Low".)	0.22%	▼	0.27%	Housing Services
BV183b (02/03)	The average length of stay in (ii) hostel accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need. (The polarity of this PI is "Low".)	10.67 weeks	▲	10.50 weeks	Housing Services
BV184a (02/03)	a) The proportion of LA homes which were non-decent at the start of the year (1 April). (The polarity of this PI is "Low".)	21%	▲	21%	Housing Services
BV184b (02/03)	b) The percentage change in proportion of non-decent LA homes during the year.	4.7%	▼	10.0%	Housing Services
BV202 (04/05)	The number of people sleeping rough on a single night within the area of the authority. (The polarity of this PI is "Low".)	4	◀▶	4	Housing Services
BV212 (05/06)	Average time taken to re-let authority housing. (The polarity of this PI is "Low".)	26 days	▲	30 days	Housing Services
BV213 (05/06)	Number of households (per 1000) who considered themselves as homeless, who approached the local housing authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.	8	▲	6	Housing Services
HMT002	Percentage of repairs completed on time by main repair and maintenance contractor. (A similar subject was previously measured by BV72, which was discontinued after 2001/02.)	95.98%	▲	96.00%	Housing Services
HMT003	Percentage of homeless decisions made within 33 working days. (This local PI was previously measured as BV67, which was discontinued after 2001/02.)	89.74%	▼	80.00%	Housing Services

PI Code	Performance Indicator (PI) Description	Outturn	Trend	Target	Responsible unit and section
	HOUSING BENEFIT and COUNCIL TAX BENEFIT	07/08		07/08	
BV76b (03/04)	2. The number of fraud investigators employed, per 1,000 caseload. (This indicator is contextual and has no polarity.)	0.30	---	~	Financial Services – Housing & Council Tax Benefits
BV76c (03/04)	3. The number of fraud investigations, per 1,000 caseload. (This indicator is contextual and has no polarity.)	17.04	---	~	Financial Services – Housing & Council Tax Benefits
BV76d (03/04)	4. The number of prosecutions and sanctions, per 1,000 caseload. (This indicator is contextual and has no polarity.)	5.79	---	~	Financial Services – Housing & Council Tax Benefits
BV78a	Speed of processing: a) Average time for processing new claims. (The polarity of this PI is “Low”.)	25.0 days	▲	29.0 days	Financial Services – Housing & Council Tax Benefits
BV78b	Speed of processing: b) Average time for processing notifications of changes of circumstance. (The polarity of this PI is “Low”.)	12.8 days	▲	20.0 days	Financial Services – Housing & Council Tax Benefits
BV79a	Percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available, for a sample of cases checked post-determination.	98.60%	▼	98.00%	Financial Services – Housing & Council Tax Benefits
BV79b (i)	The amount of Housing Benefit (HB) overpayments recovered as a percentage of all HB overpayments.	71.84%	▼	64.00%	Financial Services – Housing & Council Tax Benefits
BV79b (ii)	HB overpayments recovered as a percentage of the total amount of HB overpayment debt outstanding at the start of the year, plus amount of HB overpayments identified during the year.	34.67%	▼	35.00%	Financial Services – Housing & Council Tax Benefits
BV79b (iii)	HB overpayments written off as a percentage of the total amount of HB overpayment debt outstanding at the start of the year, plus amount of HB overpayments identified during the year. (The polarity of this PI is “Low”.)	4.50%	▲	10.00%	Financial Services – Housing & Council Tax Benefits

PI Code	Performance Indicator (PI) Description	Outturn	Trend	Target	Responsible unit and section
	ENVIRONMENT	07/08		07/08	
BV82a(i) (00/01)	Percentage of the total tonnage of household waste arisings which have been recycled. (The Government target is to achieve 27% combined recycled and composted waste by 2007/2008.)	24.45%	▲	26.00%	Environmental Services - Streetscene
BV82a(ii) (05/06)	Total tonnage of household waste arisings which have been sent by the Authority for recycling.	6529.99 tonnes	▲	6149.99 tonnes	Environmental Services - Streetscene
BV82b(i) (00/01)	Percentage of the total tonnage of household waste arisings which have been sent for composting.	1.42%	▲	1.00%	Environmental Services - Streetscene
BV82b(ii) (05/06)	The tonnage of household waste sent by the Authority for composting or treatment by anaerobic digestion.	379.80 tonnes	▲	357.24 tonnes	Environmental Services - Streetscene
BV84a	Number of kilograms of household waste collected per head. (The polarity of this PI is "Low".)	341.5 kg	▲	349.0 kg	Environmental Services - Streetscene
BV84b (05/06)	Percentage change from the previous financial year in the number of kilograms of household waste collected per head of the population. (The polarity of this PI is "Low".)	-1.30%	▲	1.50%	Environmental Services - Streetscene
BV86	Cost of waste collection per household. (The polarity of this PI is "Low".)	£40.05	▼	£40.23	Environmental Services - Streetscene
BV91a (05/06)	Percentage of households resident in the authority's area served by kerbside collection of recyclables.	100%	◀▶	100%	Environmental Services - Streetscene
BV91b (05/06)	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables.	90.1%	▲	88%	Environmental Services - Streetscene
BV199a (03/04)	The proportion of relevant land and highways as defined under EPA 1990 Part IV section 86 (expressed as a percentage) that is assessed as having combined deposits of litter and detritus (eg, sand, silt and other debris) across four categories of cleanliness (Clean, Light, Significant, Heavy). (The polarity of this PI is "Low".)	5.8%	▲	10.0%	Environmental Services - Streetscene
BV199b (05/06)	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible. (The polarity of this PI is "Low".)	0.3%	▲	4%	Environmental Services - Streetscene
BV199c (05/06)	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible. (The polarity of this PI is "Low".)	0%	◀▶	0%	Environmental Services - Streetscene
BV199d (05/06)	The year-on-year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with 'fly-tipping'. (The polarity of this PI is "Low".)	3	▼	2	Environmental Services - Streetscene

PI Code	Performance Indicator (PI) Description	Outturn	Trend	Target	Responsible unit and section
	ENVIRONMENTAL HEALTH	07/08		07/08	
BV166a (01/02)	Score against a checklist of enforcement best practice for environmental health.	100%	↔	100%	Environmental Services - EHS
BV216a (05/06)	Number of 'sites of potential concern' [within the local authority area], with respect to land contamination. (This indicator is contextual and has no polarity.)	195	---	~	Environmental Services - EHS
BV216b (05/06)	Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'.	10%	▲	6%	Environmental Services - EHS
BV217 (05/06)	Percentage of pollution control improvements to existing installations completed on time.	73%	▼	90%	Environmental Services - EHS
BV218a (05/06)	Percentage of new reports of abandoned vehicles investigated within 24hrs of notification.	86.71%	▼	92.00%	Environmental Services - Streetscene
BV218b (05/06)	Percentage of abandoned vehicles removed within 24hrs from the point at which the Authority is legally entitled to remove the vehicle.	43.69%	▼	50.00%	Environmental Services - Streetscene

PI Code	Performance Indicator (PI) Description	Outturn	Trend	Target	Responsible unit and section
	PLANNING	07/08		07/08	
BV106 (00/01)	Percentage of new homes built on previously developed land.	100%	↔	96.00%	Development Services - Planning Policy
BV109a (02/03)	Percentage of planning applications determined in line with the Government's new development control targets to determine: 60% of major applications determined in 13 weeks.	45.45%	▼	60.00%	Development Services - Development Control
BV109b (02/03)	Percentage of planning applications determined in line with the Government's new development control targets to determine: 65% of minor applications determined in 8 weeks.	58.56%	▼	65.00%	Development Services - Development Control
BV109c (02/03)	Percentage of planning applications determined in line with the Government's new development control targets to determine: 80% of other applications determined in 8 weeks.	82.14%	▼	80.00%	Development Services - Development Control
LIB072 (04/05)	The percentage of householder applications determined within eight weeks	83.73%	▼	85.00%	Development Services - Development Control
BV200a (05/06)	Did the local planning authority submit the Local Development Scheme (LDS) by 28 th March 2005 and thereafter maintain a 3-year rolling programme? (This is a Yes/No indicator and has no polarity.)	Yes	↔	Yes	Development Services - Planning Policy
BV200b (05/06)	Has the local planning authority met the mile stones which the current Local Development Scheme (LDS) sets out? (This is a Yes/No indicator and has no polarity.)	No	▼	Yes	Development Services - Planning Policy
BV204 (04/05)	Percentage of appeals allowed against the authority's decision to refuse planning applications. (This indicator is contextual and has no polarity.)	33.3%	---	~	Development Services - Development Control
BV205 (04/05)	Quality of service checklist - the percentage score against a checklist of 18 questions.	100%	↔	100%	Development Services - Development Control

PI Code	Performance Indicator (PI) Description	Outturn	Trend	Target	Responsible unit and section
	CULTURAL and RELATED SERVICES	07/08		07/08	
BV170a (01/02)	The number of visits to/usages of museums per 1,000 population, N.B. This figure includes website "hits". (The indicator was redefined for 2005/06.)	2356	▼	2900	Leisure and Cultural Services
BV170b (01/02)	The number of those visits [in BV170a] that were in person per 1,000 population. (The indicator was redefined for 2005/06.)	87	▼	65	Leisure and Cultural Services
BV170c (02/03)	The number of pupils visiting museums and galleries in organised school groups. (The indicator was redefined for 2005/06.)	620	▼	750	Leisure and Cultural Services
BV219b (05/06)	Percentage of conservation areas in the local authority area with an up-to-date character appraisal.	56.25%	▼	72..22%	Development Services - Conservation

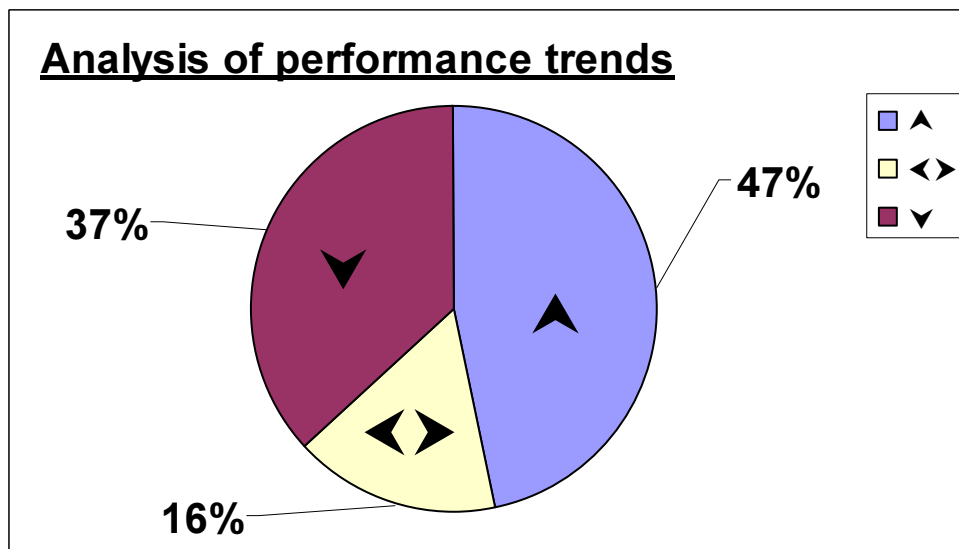
PI Code	Performance Indicator (PI) Description	Outturn	Trend	Target	Responsible unit and section
	COMMUNITY SAFETY	07/08		07/08	
BV126 (00/01)	Domestic burglaries per 1,000 households. (The polarity of this PI is "Low".)	5.61	▲	10.41	Chief Executive's Unit - Community Safety
BV127a (05/06)	Violent crimes per year, per 1,000 population in the Local Authority area. (The polarity of this PI is "Low".)	30.27	▼	24.10	Chief Executive's Unit - Community Safety
BV127b (05/06)	Robberies per year, per 1,000 population in the Local Authority area. (The polarity of this PI is "Low".)	0.47	▼	0.44	Chief Executive's Unit - Community Safety
BV128 (00/01)	Vehicle crimes per 1,000 population. (The polarity of this PI is "Low".)	8.94	▲	10.42	Chief Executive's Unit - Community Safety
BV174 (00/01)	The number of racial incidents recorded by the authority per 100,000 population. (This indicator is contextual and has no polarity.)	0	---	~	Chief Executive's Unit - Community Safety
BV175 (00/01)	The percentage of racial incidents that resulted in further action.	N/A	---	100%	Chief Executive's Unit - Community Safety
BV225 (05/06)	Actions against domestic violence - the percentage score against a checklist of 11 questions.	45.5%	▲	45.4%	Chief Executive's Unit - Community Safety
BV226a (05/06)	Total amount spent by the Local Authority on Advice and Guidance services provided by external organisations. (This indicator is contextual and has no polarity.)	£156982	---	~	Financial Services - Accountancy
BV226b (05/06)	Percentage of monies spent on advice and guidance services provision which was given to organisations holding the CLS Quality Mark at 'General Help' level and above.	60.10%	▲	50.00%	Financial Services - Accountancy
BV226c (05/06)	Total amount spent on Advice and Guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public. (This indicator is contextual and has no polarity.)	£883648	---	~	Financial Services - Accountancy

There are 73 measurements shown in the preceding tables where performance can be compared to the previous year; of these

34 (47%) show an improved performance (▲);

12 (16%) have maintained the previous level (◀▶); and

27 (37%) show a reduced performance (▼).



3.0 OUR PERFORMANCE COMPARED WITH OTHER DISTRICT COUNCILS IN 2006-2007

The Audit Commission have published Performance Indicator information for all Local Authorities in England for 2006/07.

<http://www.audit-commission.gov.uk/performance/dataprovision.asp>

We have used this data to compare our performance with that of other District Councils against the statutory Performance Indicators published in last year's Best Value Performance Plan.

The Audit Commission information includes quartile figures by Local Authority categories, and we have used the national District Council quartile figures as the basis for our comparisons. Contextual indicators are not suitable for statistical comparison, and have not been included.

3.1 National and County performance comparisons for 2006/07

A comparison of the performance of Gosport Borough Council with that of the 237 other District Councils in the country shows us as being in the top quartile for 19 indicators, and in the second quartile for another 16. We are in the third quartile for 16 more, and we also have 12 in the fourth quartile.

Overall, we have improved our quartile position for 17 of the indicators, and remained in the same quartile for 37 others. Only 9 (14%) have a lesser quartile position. This results are indicated in the quartile trend column, where an improved quartile performance is shown by ▲, an unchanged performance is shown by ◀▶, and a reduced performance is shown by ▼.

Comparing the performance of Gosport Borough Council with that of the 10 other District Councils in Hampshire, it shows us as being ranked first, second or third for 26 of the 63 comparable indicators. (The ranking can be seen in the column "Position in Hants" which also shows how many councils submitted validated returns.)

3.2 The performance comparison tables

The tables on the following pages show the final GBC performance for the indicators specified for 2006/07, excluding those for which the Audit Commission did not provide a quartile assessment.

The excluded BVPIs are BV2a, BV16b, BV17b, BV156, BV164, BV76abcd, BV79b(iii), BV199d, BV216a, BV200abc, BV204, BV219ac, BV174, BV175, BV225, BV226abc.

PERFORMANCE COMPARISONS 2006/2007

PI Code	Performance Indicator (PI) Description	GBC's PI results 2005/06	National District Council average	National quartile	Quartile trend	Position in Hants	Responsible unit and section	Polarity (which direction is good)	National quartile rating
	CORPORATE HEALTH								
BV2b (03/04)	The duty to promote race equality - the percentage score against a checklist of 19 questions.	42%	65%	4 th Q	▼	8 th of 11	Chief Executive's Unit - Corporate Policy and Performance	High	★
BV8	The percentage of invoices for commercial goods and services which were paid by the authority within 30 days of such invoices being received by the authority.	95.82%	94.70%	3 rd Q	◀▶	6 th of 11	Financial Services - Accountancy	High	★★
BV9	Percentage of Council Tax collected (within the year).	96.97%	97.90%	4 th Q	◀▶	10 th of 11	Financial Services - Local Taxation	High	★
BV10	The percentage of non-domestic rates due for the financial year which were received by the authority.	97.92%	98.68%	4 th Q	▼	10 th of 11	Financial Services - Local Taxation	High	★
BV11a (02/03)	The percentage of top 5% of earners that are women.	26.97%	26.92%	2 nd Q	◀▶	10 th of 11	Chief Executive's Unit - Personnel	High	★★★
BV11b (02/03)	The percentage of top 5% of earners from black and minority ethnic communities.	0.00%	1.96%	2 nd Q	◀▶	3 rd of 11	Chief Executive's Unit - Personnel	High	★★★
BV11c (05/06)	The percentage of top 5% of earners who have a disability.	0.00%	4.07%	3 rd Q	◀▶	6 th of 11	Chief Executive's Unit - Personnel	High	★★
BV12	The number of working days/shifts lost due to sickness absence. Future targets are based on the 2005/06 top quartile. (The polarity of this PI is "Low".)	8.82 days	9.42 days	2 nd Q	▲	4 th of 11	Chief Executive's Unit - Personnel	Low	★★★
BV14	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force. (The polarity of this PI is "Low".)	0.30%	0.78%	2 nd Q	▲	5 th of 11	Chief Executive's Unit - Personnel	Low	★★★
BV15	The percentage of employees retiring on grounds of ill health as a percentage of the total workforce. (The polarity of this PI is "Low".)	0.00%	0.24%	1 st Q	▲	1 st of 11	Chief Executive's Unit - Personnel	Low	★★★★

PERFORMANCE COMPARISONS 2006/2007

PI Code	Performance Indicator (PI) Description	GBC's PI results 2005/06	National District Council average	National quartile	Quartile trend	Position in Hants	Responsible unit and section	Polarity (which direction is good)	National quartile rating
	CORPORATE HEALTH (continued)								
BV16a (01/02)	The percentage of employees declaring that they meet the Disability Discrimination Act 1995 disability definition.	4.03%	4.20%	2 nd Q	▲	5 th of 11	Chief Executive's Unit - Personnel	High	★ ★ ★
BV17a (01/02)	The percentage of employees from minority ethnic communities.	1.9%	2.4%	2 nd Q	▲	6 th of 11	Chief Executive's Unit - Personnel	High	★ ★ ★
	HOUSING SERVICES								
BV63	Energy Efficiency – the average SAP rating of local authority owned dwellings.	79	69	1 st Q	◀▶	1 st of 4	Housing Services	High	★ ★ ★ ★
BV64 (02/03)	The number of private sector vacant dwellings that are returned into occupation or demolished during the financial year as a direct result of action by the local authority.	259	35	1 st Q	◀▶	1 st of 11	Housing Services	High	★ ★ ★ ★
BV66a	Local authority rent collection and arrears: proportion of rent collected.	99.19%	98.02%	1 st Q	◀▶	1 st of 4	Housing Services	High	★ ★ ★ ★
BV66b (05/06)	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants. (The polarity of this PI is "Low".)	4.76%	5.56%	2 nd Q	◀▶	3 rd of 4	Housing Services	Low	★ ★ ★
BV66c (05/06)	Percentage of local authority tenants in arrears who have had Notices Seeking Possession served. (The polarity of this PI is "Low".)	42.86%	25.96%	4 th Q	◀▶	3 rd of 4	Housing Services	Low	★
BV66d (05/06)	Percentage of local authority tenants evicted as a result of rent arrears. (The polarity of this PI is "Low".)	0.13%	0.47%	1 st Q	▲	1 st of 4	Housing Services	Low	★ ★ ★ ★
BV183a (02/03)	The average length of stay in (i) bed and breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need. (The polarity of this PI is "Low".) This PI was discontinued after 2006/07.	3.45 Weeks	2.92 weeks	3 rd Q	▲	7 th of 11	Housing Services	Low	★ ★
BV183b (02/03)	The average length of stay in (ii) hostel accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need. (The polarity of this PI is "Low".)	10.73 weeks	10.21 weeks	3 rd Q	◀▶	6 th of 11	Housing Services	Low	★ ★

PERFORMANCE COMPARISONS 2006/2007

PI Code	Performance Indicator (PI) Description	GBC's PI results 2005/06	National District Council average	National quartile	Quartile trend	Position in Hants	Responsible unit and section	Polarity (which direction is good)	National quartile rating
	HOUSING SERVICES (continued)								
BV184a (02/03)	a) The proportion of LA homes which were non-decent at the start of the year (1 April). (The polarity of this PI is "Low".)	23%	24%	3 rd Q	◀▶	4 th of 4	Housing Services	Low	★ ★
BV184b (02/03)	b) The percentage change in proportion of non-decent LA homes during the year.	7.8%	17.0%	3 rd Q	◀▶	3 rd of 4	Housing Services	High	★ ★
BV202 (04/05)	The number of people sleeping rough on a single night within the area of the authority. (The polarity of this PI is "Low".)	4	2	4 th Q	▼	9 th of 11	Housing Services	Low	★
BV203 (04/05)	The percentage change in the average number of families, which include dependent children or a pregnant woman, placed in temporary accommodation under the homelessness legislation compared with the average from the previous year. (The polarity of this PI is "Low".) This PI was discontinued after 2006/07.	Minus 4.79%	Minus 0.61%	3 rd Q	▼	9 th of 11	Housing Services	Low	★ ★
BV212 (05/06)	Average time taken to re-let authority housing. (The polarity of this PI is "Low".)	32 days	39 days	2 nd Q	▲	2 nd of 4	Housing Services	Low	★ ★ ★
BV213 (05/06)	Number of households (per 1000) who considered themselves as homeless, who approached the local housing authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.	6	5	1 st Q	◀▶	3 rd of 11	Housing Services	High	★ ★ ★ ★
BV214 (05/06)	Proportion of households accepted as statutorily homeless who were accepted as statutorily homeless by the same Authority within the last two years. (The polarity of this PI is "Low".) This PI was discontinued after 2006/07.	1.73%	1.86%	3 rd Q	▲	9 th of 11	Housing Services	Low	★ ★

PERFORMANCE COMPARISONS 2006/2007

PI Code	Performance Indicator (PI) Description	GBC's PI results 2005/06	National District Council average	National quartile	Quartile trend	Position in Hants	Responsible unit and section	Polarity (which direction is good)	National quartile rating
	HOUSING BENEFIT and COUNCIL TAX BENEFIT								
BV78a	Speed of processing: a) Average time for processing new claims. (The polarity of this PI is "Low".)	26.0 days	30.0 days	2 nd Q	◀▶	7 th of 11	Financial Services – Housing & Council Tax Benefits	Low	★ ★ ★
BV78b	Speed of processing: b) Average time for processing notifications of changes of circumstance. (The polarity of this PI is "Low".)	20.5 days	11.2 days	4 th Q	◀▶	11 th of 11	Financial Services – Housing & Council Tax Benefits	Low	★
BV79a	Percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available, for a sample of cases checked post-determination.	99.00%	97.76%	2 nd Q	▲	3 rd of 11	Financial Services – Housing & Council Tax Benefits	High	★ ★ ★
BV79b (i)	The amount of Housing Benefit (HB) overpayments recovered as a percentage of all HB overpayments.	87.36%	74.15%	1 st Q	▲	2 nd of 10	Financial Services – Housing & Council Tax Benefits	High	★ ★ ★ ★
BV79b (ii)	HB overpayments recovered as a percentage of the total amount of HB overpayment debt outstanding at the start of the year, plus amount of HB overpayments identified during the year.	35.38%	34.57%	2 nd Q	▲	1 st of 10	Financial Services – Housing & Council Tax Benefits	High	★ ★ ★
	ENVIRONMENT								
BV82a(i) (00/01)	Percentage of the total tonnage of household waste arisings which have been recycled. (The Government target is to achieve 27% combined recycled and composted waste by 2007/2008.)	22.78%	20.54%	2 nd Q	▼	7 th of 11	Environmental Services - Streetscene	High	★ ★ ★
BV82a(ii) (05/06)	Total tonnage of household waste arisings which have been sent by the Authority for recycling.	6060.27 tonnes	8218.61 tonnes	3 rd Q	◀▶	11 th of 11	Environmental Services - Streetscene	High	★ ★
BV82b(i) (00/01)	Percentage of the total tonnage of household waste arisings which have been sent for composting.	1.32%	11.66%	4 th Q	◀▶	9 th of 11	Environmental Services - Streetscene	High	★
BV82b(ii) (05/06)	The tonnage of household waste sent by the Authority for composting or treatment by anaerobic digestion.	351.96 tonnes	4900.17 tonnes	4 th Q	◀▶	10 th of 11	Environmental Services - Streetscene	High	★

PERFORMANCE COMPARISONS 2006/2007

PI Code	Performance Indicator (PI) Description	GBC's PI results 2005/06	National District Council average	National quartile	Quartile trend	Position in Hants	Responsible unit and section	Polarity (which direction is good)	National quartile rating
	ENVIRONMENT (continued)								
BV84a	Number of kilograms of household waste collected per head. (The polarity of this PI is "Low".)	344.2 kg	411.4 kg	1 st Q	◀▶	3 rd of 11	Environmental Services - Streetscene	Low	★★★★
BV84b (05/06)	Percentage change from the previous financial year in the number of kilograms of household waste collected per head of the population. (The polarity of this PI is "Low".)	0.86%	0.33%	3 rd Q	▲	9 th of 11	Environmental Services - Streetscene	Low	★★
BV86	Cost of waste collection per household. (The polarity of this PI is "Low".)	£38.62	£49.54	1 st Q	◀▶	1 st of 11	Environmental Services - Streetscene	Low	★★★★
BV91a (05/06)	Percentage of households resident in the authority's area served by kerbside collection of recyclables.	100.0%	96.5%	1 st Q	◀▶	1 st of 11	Environmental Services - Streetscene	High	★★★★
BV91b (05/06)	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables.	86.0%	94.6%	4 th Q	◀▶	11 th of 11	Environmental Services - Streetscene	High	★
BV199a (03/04)	The proportion of relevant land and highways as defined under EPA 1990 Part IV section 86 (expressed as a percentage) that is assessed as having combined deposits of litter and detritus (eg, sand, silt and other debris) across four categories of cleanliness (Clean, Light, Significant, Heavy). (The polarity of this PI is "Low".)	8.7%	11.1%	2 nd Q	▲	4 th of 8	Environmental Services - Streetscene	Low	★★★
BV199b (05/06)	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible. (The polarity of this PI is "Low".)	4%	3%	3 rd Q	◀▶	8 th of 8	Environmental Services - Streetscene	Low	★★
BV199c (05/06)	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible. (The polarity of this PI is "Low".)	0%	1%	1 st Q	◀▶	1 st of 8	Environmental Services - Streetscene	Low	★★★★

PERFORMANCE COMPARISONS 2006/2007

PI Code	Performance Indicator (PI) Description	GBC's PI results 2005/06	National District Council average	National quartile	Quartile trend	Position in Hants	Responsible unit and section	Polarity (which direction is good)	National quartile rating
	ENVIRONMENTAL HEALTH								
BV166a (01/02)	Score against a checklist of enforcement best practice for environmental health.	100%	92.3%	1 st Q	▲	1 st of 11	Environmental Services - EHS	High	★★★★
BV216b (05/06)	Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'.	6%	11%	2 nd Q	◀▶	4 th of 11	Environmental Services - EHS	High	★★★
BV217 (05/06)	Percentage of pollution control improvements to existing installations completed on time.	100%	92%	1 st Q	▲	1 st of 11	Environmental Services - EHS	High	★★★★
BV218a (05/06)	Percentage of new reports of abandoned vehicles investigated within 24hrs of notification.	91.63%	86.62%	3 rd Q	◀▶	5 th of 11	Environmental Services - Streetscene	High	★★
BV218b (05/06)	Percentage of abandoned vehicles removed within 24hrs from the point at which the Authority is legally entitled to remove the vehicle.	54.86%	81.01%	4 th Q	▼	7 th of 11	Environmental Services - Streetscene	High	★
	PLANNING								
BV106 (00/01)	Percentage of new homes built on previously developed land.	100%	74.51%	1 st Q	◀▶	1 st of 11	Development Services - Planning Policy	High	★★★★
BV109a (02/03)	Percentage of planning applications determined in line with the Government's new development control targets to determine: 60% of major applications determined in 13 weeks.	80.00%	72.51%	2 nd Q	▼	6 th of 11	Development Services - Development Control	High	★★★
BV109b (02/03)	Percentage of planning applications determined in line with the Government's new development control targets to determine: 65% of minor applications determined in 8 weeks.	89.13%	76.48%	1 st Q	◀▶	2 nd of 11	Development Services - Development Control	High	★★★★
BV109c (02/03)	Percentage of planning applications determined in line with the Government's new development control targets to determine: 80% of other applications determined in 8 weeks.	94.44%	88.09%	1 st Q	◀▶	3 rd of 11	Development Services - Development Control	High	★★★★

PERFORMANCE COMPARISONS 2006/2007

PI Code	Performance Indicator (PI) Description	GBC's PI results 2005/06	National District Council average	National quartile	Quartile trend	Position in Hants	Responsible unit and section	Polarity (which direction is good)	National quartile rating
	PLANNING (continued)								
BV205 (04/05)	Quality of service checklist - the percentage score against a checklist of 18 questions.	100%	92.4%	1 st Q	◀▶	1 st of 11	Development Services - Development Control	High	★★★★
	CULTURAL and RELATED SERVICES								
BV170a (01/02)	The number of visits to/usages of museums per 1,000 population, N.B. This figure includes website "hits". (The indicator was redefined for 2005/06.)	3060	871	1 st Q	◀▶	1 st of 9	Leisure and Cultural Services	High	★★★★
BV170b (01/02)	The number of those visits [in BV170a] that were in person per 1,000 population. (The indicator was redefined for 2005/06.)	188	410	3 rd Q	▼	6 th of 9	Leisure and Cultural Services	High	★★
BV170c (02/03)	The number of pupils visiting museums and galleries in organised school groups. (The indicator was redefined for 2005/06.)	1361	3246	3 rd Q	▼	5 th of 9	Leisure and Cultural Services	High	★★
BV219b (05/06)	Percentage of conservation areas in the local authority area with an up-to-date character appraisal.	68.75%	25.01%	1 st Q	◀▶	3 rd of 11	Development Services - Conservation	High	★★★★
BV219c (05/06)	Percentage of conservation areas with published management proposals. This PI was discontinued after 2006/07.	6.25%	12.77%	2 nd Q	◀▶	4 th of 11	Development Services - Conservation	High	★★★

PERFORMANCE COMPARISONS 2006/2007

PI Code	Performance Indicator (PI) Description	GBC's PI results 2005/06	National District Council average	National quartile	Quartile trend	Position in Hants	Responsible unit and section	Polarity (which direction is good)	National quartile rating
	COMMUNITY SAFETY								
BV126 (00/01)	Domestic burglaries per 1,000 households. (The polarity of this PI is "Low".)	8.7	8.0	3 rd Q	▲	9 th of 11	Chief Executive's Unit - Community Safety	Low	★ ★
BV127a (05/06)	Violent crimes per year, per 1,000 population in the Local Authority area. (The polarity of this PI is "Low".)	29.9	16.1	4 th Q	◀▶	10 th of 11	Chief Executive's Unit - Community Safety	Low	★
BV127b (05/06)	Robberies per year, per 1,000 population in the Local Authority area. (The polarity of this PI is "Low".)	0.5	0.5	3 rd Q	◀▶	7 th of 11	Chief Executive's Unit - Community Safety	Low	★ ★
BV128 (00/01)	Vehicle crimes per 1,000 population. (The polarity of this PI is "Low".)	11.0	8.8	4 th Q	◀▶	9 th of 11	Chief Executive's Unit - Community Safety	Low	★

There are 63 measurements shown in the preceding tables where our performance for 2006/07 can be assessed against all other district councils; of these

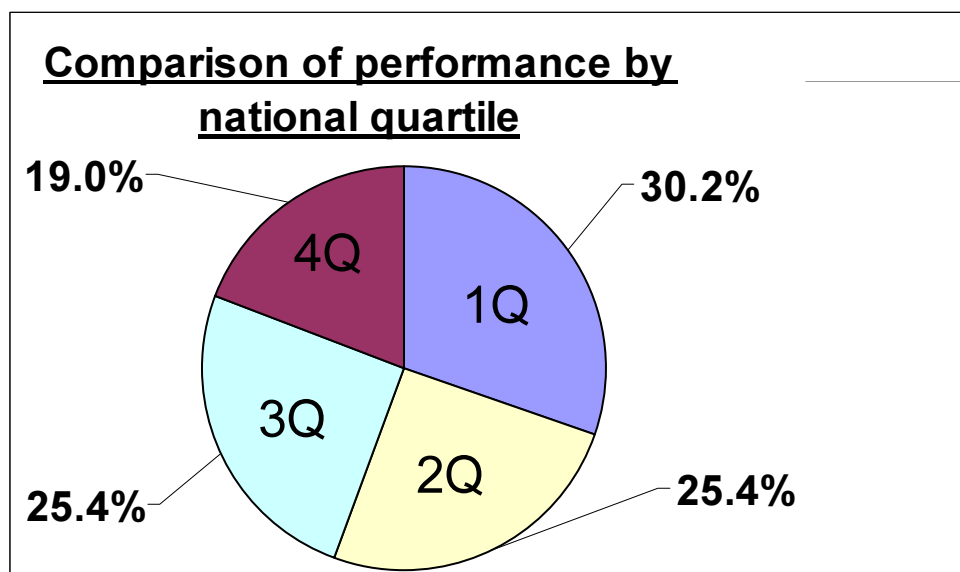
19 (30.2%) are in the top or first quartile (★★★★);

16 (25.4%) are in the second quartile (★★★);

16 (25.4%) are in the third quartile (★★); and

12 (19.0%) are in the bottom or fourth quartile (★).

The tables do not include contextual indicators, as they are not suitable for quartile assessment.



Cycle of Council, Board and Committee Meetings: 2008 – 2009

	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April
Regulatory Board (6.00) (Tuesday)	20	17	15	12	9	7	11	9	20	17	17	21
Licensing Board (6.00) (Tue)	-	3	1	-	2	-	18	-	6	-	24	-
C & E Board (1) (6.00) (Monday)	-	16	-	-	8	-	3	-	19	-	2	-
Housing Board (6.00) (Wednesday)	-	18	-	-	10	-	5	-	21	-	4	-
P & O Board (2) (6.00) (Wednesday)	-	25	-	-	17	-	12	-	26 (Mon)	-	11	-
S & G Cttee (3) (6.00) (Thursday)	-	-	17	-	11	30	-	-	22	-	19	23
O & S Cttee (4) (6.00) (Thurs)	-	5	24	-	25	-	27	-	29	-	26	-
Council (6.00) (Wednesday)	14 AC (11am) 15 AAC (Thurs)	-	16	-	-	1	26	-	-	4/23* CTS (Mon)	-	1
AC = Annual Council Meeting, AAC = Adjourned Annual Council Meeting CTS = Council Tax Setting, * = Extraordinary Meeting												
Coastline (5) (6.00) (Tuesday)	19 (Mon)	-	-	5	-	-	4	-	27	-	-	-
Personnel Sub-Board (6.00) (Wednesday)	-	4	-	-	3	-	-	-	28	-	18	-
Civic and Commemorative (6) (6.00) (Thursday)	-	-	10	-	18	-	-	11	-	-	12	-
Grants Sub-Board (6.00) (Wednesday)	28	-	-	-	24	-	19	-	-	18	-	-
Transportation & Planning Sub-Board (6.00) (Tues)	-	24	-	13 (Weds)	30	-	25	-	14 (Weds)	-	10	-
Housing EP (7) (6.00) (Mon/Tues)	-	-	7	-	-	-	-	-	-	-	3	-

- 1 Community and Environment Board
2 Policy and Organisation Board
3 Standards and Governance Committee
4 Overview and Scrutiny Committee

- 5 Gosport "Coastline" Editorial Panel
6 Civic and Commemorative Events Sub-Board
7 Housing Editorial Panel