

**Town Hall, High Street,  
Gosport, Hampshire  
PO12 1EB**

*Telephone:* (023) 9258 4242  
*Fax:* (023) 9254 5587  
*Please ask for:* Eileen Povey  
*Direct line:* (023) 9254 5206  
*e-mail:* eileen.povey@gosport.gov.uk

17 January 2007

### **S U M M O N S**

**MEETING:** Overview and Scrutiny Committee  
**DATE:** Thursday 25 January 2007  
**TIME:** 6.00pm  
**PLACE:** Committee Room 1, Town Hall, Gosport  
**Democratic Services contact:** Eileen Povey

LINDA EDWARDS  
BOROUGH SOLICITOR

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### **MEMBERS OF THE COMMITTEE**

Councillor Train (Chairman)  
Councillor Farr (Vice-Chairman)

Councillor Carr	Councillor Kimber
Councillor Davis	Councillor Philpott
Councillor Dickson	Councillor Redrup
Councillor Foster	Councillor Mrs Salter
Councillor Jacobs	Councillor Ward

### **FIRE PRECAUTIONS**

(To be read from the Chair if members of the public are present)

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**IMPORTANT NOTICE:**

- **The Summons, Agenda and accompanying Reports can be provided in large print, on tape, in Braille or in other languages on request**
- If you are in a wheelchair or have difficulty in walking and require access to the Committee Room on the First Floor of the Town Hall for this meeting, assistance can be provided by Town Hall staff on request

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## **AGENDA**

- 1. APOLOGIES FOR ABSENCE**  
*To receive apologies, if any, for inability to attend the meeting.*
- 2. DECLARATIONS OF INTEREST**  
*All Members present are reminded to declare, at this point in the meeting or as soon as possible thereafter, any personal (including financial) or prejudicial interest in any item(s) being considered at this meeting.*
- 3. MINUTES**  
*To confirm the Minutes of the meeting of the Committee held on 6 December 2006 (attached).*
- 4. REQUESTS FOR SCRUTINY**  
*To consider any requests received for matters to be scrutinised.*
- 5. REVIEW OF PROGRESS OF SCRUTINIES BEING UNDERTAKEN**  
(i) Tourism Promotion  
*To provide an update of progress made on various developments in the promotion and marketing of tourism in Gosport.  
(Briefing Note attached)*
- 6. BEST VALUE PERFORMANCE INDICATORS**  
*To consider performance information relating to Best Value Performance Indicators and actions agreed by the Chief Officers Management Team (Briefing Note and Appendix attached)*
- 7. DEVELOPMENT OF A WORK PROGRAMME**  
*To consider the work programme for the Committee and any suggestions from Members for issues to be scrutinised.*
- 8. TRAINING PROGRAMME**  
*To consider the development of a training programme for Members.*
- 9. ANY OTHER BUSINESS**

**A MEETING OF THE OVERVIEW AND SCRUTINY COMMITTEE  
WAS HELD ON 6 DECEMBER 2006**

Councillors Carr (P), Davis (P), Dickson (P), Farr (P), Foster (P), Jacobs (P), Kimber, Philpott (P), Redrup (P), Mrs Salter (P), Train (P) and Ward (P)

It was reported that, in accordance with Standing Orders, notice had been received that Councillor Edgar would replace Councillor Kimber for this meeting.

**1. ELECTION OF CHAIRMAN FOR THE MUNICIPAL YEAR 2006/7**

RESOLVED: That Councillor Train be appointed as Chairman of the Committee for the remainder of the Municipal Year 2006/2007.

**2. ELECTION OF VICE-CHAIRMAN FOR THE MUNICIPAL YEAR 2006/7**

RESOLVED: That Councillor Farr be appointed as Vice-Chairman for the remainder of the Municipal Year 2006/2007.

**3. APOLOGIES**

Apologies for inability to attend the meeting were received on behalf of Councillor Kimber.

**4. DECLARATIONS OF INTEREST**

Councillors Dickson and Edgar each declared a personal and prejudicial interest in respect of Hackney Carriage/Private Hire vehicles should these matters be discussed at the meeting. In the event, these areas did not form part of any debate or discussion.

**5. MINUTES**

RESOLVED: That the Minutes of the Policy Overview and Scrutiny Committee held on 11 October 2006 and the Minutes of the Services Overview and Scrutiny Committee held on 15 November 2006 be approved and signed by the Chairman as true and correct records.

## **6. TERMS OF REFERENCE**

Consideration was given to the proposed terms of reference for the Committee. Members sought clarification on point no 7, related to questioning Members of Boards, Sub Boards and Officers of the Council at meetings of the Scrutiny Committee, and the Borough Solicitor confirmed that the Council's Constitution, under Standing Orders (5.7.2, 5.7.3 and 5.7.4), provided for Officers, Members and third parties to be requested to appear before the Overview and Scrutiny Committee as part of scrutiny investigations.

Clarification was also provided that it was for the Committee to decide which was the appropriate body to receive their report and the wording to point no. 1 would be amended accordingly. Point 8 would be amended to include a reference to organisations.

RESOLVED: That, subject to minor amendments identified above, the Terms of Reference for the Committee, as attached at Appendix A, be approved.

## **7. ANY OTHER BUSINESS**

There was no other business discussed.

## **8. DATES OF FUTURE MEETINGS**

RESOLVED: That the dates of meetings for the remainder of the Municipal Year 2006-2007 be scheduled as follows:

- Thursday 25 January 2007
- Thursday 8 February 2007
- Thursday 22 March 2007
- Thursday 5 April 2007

All meetings to commence at 6.00pm

The meeting commenced at 6.00pm and concluded at 6.45pm

CHAIRMAN

## APPENDIX A

### OVERVIEW AND SCRUTINY COMMITTEE

#### Terms of Reference

- 1 To assist the Council in the development of its Budget, Policy Framework and other policies by in-depth analysis of policy issues including:-
  - conducting research of community and other consultation in the analysis of policy issues and possible options
  - consideration and implementation of mechanisms to encourage and enhance the community participation in the development of policy options
  - consideration of matters affecting the area or inhabitantsand to report and make recommendations on such matters as appropriate to Council, Boards and Sub-Boards and as the Committee think fit.
2. To carry out the scrutiny function with regard to the matters listed as in 1 above and the discharge by the Council of any of its functions including:-
  - decisions made or actions taken by the Boards, Sub-Boards and officers of the Council
  - the performance of the Council
  - Best Value reviews
3. To monitor and scrutinise the operation of the Constitution to ensure that the aims and principles of the Constitution are given full effect. To report any findings and make any recommendations to the Council for alteration of the Constitution.
4. To monitor and scrutinise the workings of the Overview and Scrutiny Committee and the relationship between the Overview and Scrutiny Committee and the Service Boards. To make any necessary recommendations on such matters to the Council.
5. Liaise with external organisations operating in the area, whether national, regional, or local, to ensure that the interests of the people are enhanced by collaborative working.
6. Review and scrutinise the performance of other public bodies in the area and invite reports by them by requesting them to address the Overview and Scrutiny Committee and local people about their activities and performance.
7. Question Members of Boards, Sub-Boards and Officers of the Council about their views on the issues and proposals affecting the area.
8. Question and gather evidence (from any person or organisation).

**AGENDA NO. 5 (i)*****BRIEFING NOTE***

To:	<b>OVERVIEW &amp; SCRUTINY COMMITTEE</b>
Date:	<b>THURSDAY 25 JANUARY 2007</b>
Title:	<b>TOURISM PROMOTION - PROGRESS REPORT</b>
Author:	<b>LEISURE &amp; CULTURAL SERVICES MANAGER</b>
Purpose:	<b>For Information</b>

**1 BACKGROUND**

The Policy Overview and Scrutiny Committee have previously considered a number of presentations from officers regarding progress on various developments in the promotion and marketing of tourism of Gosport.

Among the actions that have been reported in the past two years are:

- Annual Visitor Guide updates (2006 and 2007)
- Updating of Waterfront Trail Leaflet (formerly the Millennium Trail)
- Production of the strategic document - "Tourism - Towards 2010"
- Launch of the new Website

Members have also received information relating to:

- Budget provision for promotion and marketing initiatives
- Copy of the Service Level Agreements between the Council and Tourism South East for provision of the Tourism Officer and services of the Tourism Information Centre
- Marketing Plan
- Fareham & Gosport Joint Tourism Strategy 1996 - 2000
- Various promotional leaflets

**2 NEW DEVELOPMENTS**

In February 2006, the Tourism Officer and TIC Supervisor both attended the Committee and gave presentations on their respective roles. Arising from subsequent discussions, Members enquired whether further ideas could include use of translation facilities for aspects of the new website (then currently under

development) and also to explore how the Borough Crest might be used in appropriate promotion.

Now that the new website is completed and launched, arrangements are in hand to translate the Home Page into French and Spanish. The impact of this will be evaluated over this coming season before considering whether this facility should be expanded further.

Reference to the 800th Anniversary of Gosport has been included in the History and Heritage page of the website. This has allowed the inclusion of the Crest with the '800 design' fitting into the chronology of the town's evolution.

A series of meetings have been held between officers and local providers to explore the way in which local knowledge can be developed. This is currently being developed within a theme of "On Your Doorstep" and will hopefully include references and snippets of local history and knowledge provided by residents. Some of these have already been included in anecdotal format on the website.

Reference to the Lee on the Solent self-guided Walk leaflet is now included within the 2007 Visitor Guide.



**GOSPORT BOROUGH COUNCIL**

**OVERVIEW AND SCRUTINY COMMITTEE**

**25 January 2007**

**ITEM FOR DISCUSSION**

**TITLE:** Best Value Performance Indicators

**AUTHOR:** Development Services Manager

**PURPOSE:** To consider performance information relating to Best Value Performance Indicators (BVPIs) and actions agreed by Chief Officers Management Team

**1.0 BACKGROUND**

- 1.1 The Council produces an Annual Best Value Performance Plan which is a policy framework document. The annual document contains a section on the Council's performance and BVPI's in particular.

**2.0 REPORT**

- 2.1 The purpose of Best Value is to establish a culture within local government that encourages good management practices delivering efficient, effective and economic services that meet the needs of our communities.
- 2.2 BVPIs are a mechanism for measuring our effectiveness in facilitating service improvement. Our performance is independently audited on an annual basis and we report our progress against BVPIs in the Best Value Performance Plan which is published by the Council in June of each year.
- 2.3 The analysis and comparison of BVPIs enables Government to monitor our progress; allows us to compare our performance with other local authorities; and provides our residents with information about our performance.
- 2.4 Our BVPI performance is regularly monitored by a sub group of the Chief Officers Management Team (CMT), the Performance Sub Group. I chair that group and am tasked with preparing exception reports to CMT in cases when performance is perceived to be likely to fall short of year end targets. This provides an early warning system to ensure that

high levels of performance are achieved at the earliest possible opportunity.

- 2.5 The Appendix to this report shows our BVPI performance at the end of the second quarter i.e. at September 2006 and, where appropriate, shows remedial actions that were agreed by CMT at its meeting on 28 November 2006.
- 2.6 The Committee is invited to consider and review this information.

### **SUPPORTING INFORMATION**

**Financial Implications:** *None*

**Legal Implications:** *None*

**Risk Assessment:** *Performance monitoring is essential to ensure services are being delivered effectively and efficiently, and to provide the earliest possible indication of the likelihood of service failure.*

**Background Papers:** *Best Value Performance Indicators 2006/7.*

**Appendices:** *BVPIs – Performance Sub Group Q2 review 2006/7.*

**Contact:** *Mike Jeffery ext 5459*

		05/06 actual	06/07 target	Resp. unit	06/07 End Q1	06/07 End Q2	Remedial Action	Assess ment
	<b>CORPORATE HEALTH</b>							
BV2a	The level (if any) of the Equality Standard for Local Government to which the authority conforms.	Level One	Level One	CXU	Level One	Level One		On Target
BV2b	The duty to promote race equality.	42%	47%	CXU	42%	42%		Target likely to be met
BV8	The percentage of invoices for commercial goods and services which were paid by the authority within 30 days of such invoices being received by the authority.	92.35%	97.00%	FIN	93.03%	94.48%	Provide monthly reports to CMT.	Target likely to be missed
BV9	Percentage of Council Tax collected (within the year). (Future targets are based on the 2003/04 top quartile.) Cumulative indicator.	96.82%	97.30%	FIN	29.48%	57.39%		Target likely to be met
BV10	The percentage of non-domestic rates due for the financial year which were received by the authority. (Future targets are based on the 2003/04 top quartile.) Cumulative indicator.	98.58%	98.70%	FIN	52.32%	71.40%		Target likely to be met
BV11a	The percentage of top 5% of earners that are women.	33.33%	26.95%	CXU	26.97%	26.97%		Target likely to be met
BV11b	The percentage of top 5% of earners from black and minority ethnic communities.	0.00%	1.68%	CXU	0%	0%	Continue to monitor supporting data from applications received.	Target likely to be missed
BV11c	The percentage of top 5% of earners who have a disability.	0.00%	5.00%	CXU	0%	0%	Continue to monitor supporting data from applications received.	Target likely to be missed
BV12	The number of working days/shifts lost due to sickness absence. Cumulative indicator	9.73 days	8.48 days	CXU	1.73 days	3.92 days		Target likely to be met
BV14	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force.	1.19%	0.33%	CXU	0.31%	0.30%		On Target
BV15	The percentage of employees retiring on grounds of ill health as a percentage of the total workforce.	0.59%	0.00%	CXU	0.0%	0.0%		On Target

		05/06 actual	06/07 target	Resp. unit	06/07 End Q1	06/07 End Q2	Remedial Action	Assess ment
BV16a	The percentage of employees declaring that they meet the Disability Discrimination Act 1995 disability definition compared with...	2.77%	4.25%	CXU	3.11%	2.63%	Continue to monitor supporting data from applications received.	Target likely to be missed
BV16b	...the percentage of economically active disabled people in the authority area.	12.92%	~	CXU	12.92%	12.92%		n/a
BV17a	The percentage of employees from minority ethnic communities compared with...	1.0%	1.7%	CXU	0.7%	1.44%	Continue to monitor supporting data from applications received.	Target likely to be missed
BV17b	...the percentage of the economically active minority ethnic community population in the authority area.	1.7%	~	CXU	1.68%	1.68%		n/a
BV156	The percentage of authority buildings open to the public in which all public areas are suitable for and accessible to disabled people.	25.00%	40.00%	DEV	0%	0%		Target likely to be met
	<b>HOUSING SERVICES</b>							
BV63	Energy Efficiency – the average SAP rating of local authority owned dwellings.	78	79	HSG	n/a	78		Target likely to be met
BV64	The number of private sector vacant dwellings that are returned into occupation or demolished during 2004/05 as a direct result of action by the local authority. Cumulative indicator	232	180	HSG	n/a	112		Target likely to be met
BV66a	Local authority rent collection and arrears: proportion of rent collected.	99.56%	99.30%	HSG	88.31%	95.48%		Target likely to be met
BV66b	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants.	4.55%	4.25%	HSG	4.58%	4.89%		Target likely to be met
BV66c	Percentage of local authority tenants in arrears who have had Notices Seeking Possession served.	46.34%	44.00%	HSG	12.35%	8.89 %		Target likely to be met
BV66d	Percentage of local authority tenants evicted as a result of rent arrears.	0.31%	0.28%	HSG	0.31%	0.02%		Target likely to be met

		05/06 actual	06/07 target	Resp. unit	06/07 End Q1	06/07 End Q2	Remedial Action	Assess ment
BV164	Does the authority follow the Commission for Racial Equality's code of practice in rented housing and follow the Good Practice Standards for social landlords on tackling harassment included in the Code of Practice for Social Landlords: Tackling Racial Harassment?	Yes	Yes	HSG	Yes	Yes		Target likely to be met
BV183a	The average length of stay in (i) bed and breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need.	4 weeks	3 weeks	HSG	5 weeks	4 weeks		Target likely to be met
BV183b	The average length of stay in (ii) hostel accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need.	11 weeks	9 weeks	HSG	11 weeks	11 weeks		Target likely to be met
BV184a	a) The proportion of LA homes which were non-decent at the start of the year (1 April).	20%	23%	HSG	22.67%	22.67%		On Target
BV184b	b) The percentage change in proportion of non-decent LA homes during the year.	12.5%	20.0%	HSG	n/a	21.70%		n/a
BV202	The number of people sleeping rough on a single night within the area of the authority. N.B. This was a new indicator for 2004/05.	4	4	HSG	n/a	Not due		n/a
BV203	The percentage change in the average number of families, which include dependent children or a pregnant woman, placed in temporary accommodation under the homelessness legislation compared with the average from the previous year.	Minus 3.37%	Minus 3.0%	HSG	Minus 4.3%	Minus 2.5%		On Target
BV212	Average time taken to re-let authority housing.	47 days	35 days	HSG	35.76 days	37.26 days		Target likely to be met
BV213	Number of households who considered themselves as homeless, who approached the local housing authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.	5	5	HSG	1.6	2.57		Target likely to be met
BV214	Proportion of households accepted as statutorily homeless who were accepted as statutorily homeless by the same Authority within the last two years.	5.09%	5.00%	HSG	4.76%	4.49%		On Target

		05/06 actual	06/07 target	Resp. unit	06/07 End Q1	06/07 End Q2	Remedial Action	Assess ment
	<b>HOUSING BENEFIT and COUNCIL TAX BENEFIT</b>							
BV76a	The number of claimants visited, per 1,000 caseload.	230.68	190.00	FIN	78.54	162.52		Target likely to be met
BV76b	The number of fraud investigators employed, per 1,000 caseload.	0.35	0.30 to 0.35	FIN	0.35	0.34		On Target
BV76c	The number of fraud investigations, per 1,000 caseload.	9.39	5.50	FIN	1.21	9.57		On Target
BV76d	The number of prosecutions and sanctions, per 1,000 caseload.	8.00	4.50	FIN	0.52	2.91		Target likely to be met
BV78a	Speed of processing: a) Average time for processing new claims.	28.5 days	29.0 days	FIN	30.64 days	26.95 days		On Target
BV78b	Speed of processing: b) Average time for processing notifications of changes of circumstance.	23.4 days	20.0 days	FIN	28.77 days	22.48 days		Target likely to be met
BV79a	Accuracy of processing: a) Percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the determination, for a sample of cases checked post-determination.	95.00%	98.00%	FIN	98.40%	98.40%		On Target
BV79b(i)	The percentage of recoverable overpayments recovered (HB) The amount of HB overpayments recovered during the period as a percentage of HB deemed recoverable overpayments for the period.	61.54%	63.00%	FIN	88.84%	85.94%		On target
BV79b(ii)	The percentage of recoverable overpayments recovered (HB) HB overpayments recovered during the period as a percentage of the total amount of HB overpayment debt o/s at the start of the period plus the amount of HB overpayments identified in the period.	32.52%	33.00%	FIN	12.14%	12.77%	Report by Financial Services Manager to CMT explaining remedial action to be undertaken.	Target unlikely to be met

		05/06 actual	06/07 target	Resp. unit	06/07 End Q1	06/07 End Q2	Remedial Action	Assess ment
BV79b (iii)	The percentage of recoverable overpayments recovered (HB) HB overpayments written off during the period as a percentage of the total amount of HB overpayment debt o/s at the start of the period plus the amount of HB overpayments identified during the period.	5.35%	10.00%	FIN	0.39%	0.45%		Target likely to be met
	<b>ENVIRONMENT</b>							
BV82a(i)	Percentage of the total tonnage of household waste arisings which have been recycled. (The Government target is to achieve 27% combined recycled and composted waste by 2007/8)	22.38%	24.50%	ENV	23.76%	22.94%	Undertake public education campaign to improve quality of recyclable waste.	Target unlikely to be met
BV82a(ii)	Total tonnage of household waste arisings which have been sent by the Authority for recycling.	5877.28 tonnes	6635.0 tonnes	ENV	1529.79 tonnes	3045.07 tonnes	Undertake public education campaign to improve quality of recyclable waste.	Target unlikely to be met
BV82b(i)	Percentage of the total tonnage of household waste arisings which have been sent for composting.	1.23%	1.50%	ENV	1.98%	1.8%		On Target
BV82b(ii)	The tonnage of household waste sent by the Authority for composting or treatment by anaerobic digestion.	323.20 tonnes	406.00 tonnes	ENV	129.23 tonnes	238.90 tonnes		On Target
BV84a	Number of kilograms of household waste collected per head.	341.3 kg	351.5 kg	ENV	83.1 kg	171.68kg		Target likely to be met
BV84b	Percentage change from the previous financial year in the number of kilograms of household waste collected per head of the population.	3.02%	3.00%	ENV	Minus 3.46%	-1.15%		On Target
BV86	Cost of waste collection per household.	£37.45	£38.92	ENV	No data available	£38.91		Target likely to be met
BV91a	Percentage of households resident in the authority's area served by kerbside collection of recyclables.	100.0%	100.0%	ENV	100%	100%		On Target
BV91b	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables.	87.1%	95%	ENV	87%	87%	Progress recruitment of officers to implement collections for multi-occupied premises.	Target likely to be missed

		05/06 actual	06/07 target	Resp. unit	06/07 End Q1	06/07 End Q2	Remedial Action	Assess ment
BV199a	The proportion of relevant land and highways as defined under EPA 1990 Part IV section 86 (expressed as a percentage) that is assessed as having combined deposits of litter and detritus (eg, sand, silt and other debris) across four categories of cleanliness (Clean, Light, Significant, Heavy).	21.4%	18.0%	ENV	10.34%	9.73%		On Target
BV199b	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible.	3%	2%	ENV	2.95%	2.52%		Target likely to be met
BV199c	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible.	0%	1%	ENV	0.84%	0.84%		On Target
BV199d	The year-on-year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with 'fly-tipping'.	Not reqd	3	ENV	3	3		On Target
<b>ENVIRONMENTAL HEALTH</b>								
BV166a	Score against a checklist of enforcement best practice for environmental health.	86.6%	100%	ENV	86.6%	96.6%		Target likely to be met
BV216a	Number of 'sites of potential concern' [within the local authority area], with respect to land contamination.	180	180	ENV	184	184		n/a
BV216b	Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'.	4%	5%	ENV	4.89%	4.89%		On Target
BV217	Percentage of pollution control improvements to existing installations completed on time.	64%	90%	ENV	0%	0%	Ensure inspection programme is completed during Q3.	Target likely to be missed
BV218a	Percentage of new reports of abandoned vehicles investigated within 24hrs of notification.	83.90%	88.00%	ENV	87.17%	95.45%		On Target
BV218b	Percentage of abandoned vehicles removed within 24hrs from the point at which the Authority is legally entitled to remove the vehicle.	74.24%	76.00%	ENV	59.26%	59.09%	Continue training for new Streetscene enforcement officers, pending new contract in June 2007.	Target likely to be missed



		05/06 actual	06/07 target	Resp. unit	06/07 End Q1	06/07 End Q2	Remedial Action	Assess ment
	<b>PLANNING</b>							
BV106	Percentage of new homes built on previously developed land.	98.99%	95.00%	DEV	100%	100%		On Target
BV109a	Percentage of planning applications determined in line with the Government's new development control targets to determine: 60% of major applications determined in 13 weeks.	85.00%	60.00%	DEV	66.67%	75.00%		On Target
BV109b	Percentage of planning applications determined in line with the Government's new development control targets to determine: 65% of minor applications determined in 8 weeks.	82.03%	65.00%	DEV	91.43%	90.79%		On Target
BV109c	Percentage of planning applications determined in line with the Government's new development control targets to determine: 80% of other applications determined in 8 weeks.	95.03%	80.00%	DEV	90.60%	94.78%		On Target
BV200a	Did the local planning authority submit the Local Development Scheme (LDS) by 28 <sup>th</sup> March 2005 and thereafter maintain a 3-year rolling programme?	Yes	Yes	DEV	Yes	Yes		On Target
BV200b	Has the local planning authority met the mile stones which the current Local Development Scheme (LDS) sets out?	Yes	Yes	DEV	Yes	Yes		On Target
BV200c	Did the Local Planning Authority publish an annual monitoring report by December of last year?	Yes	Yes	DEV	Yes	Yes		On Target
BV204	Percentage of appeals allowed against the authority's decision to refuse planning applications.	50.0%	33.3%	DEV	0%	0%		On Target
BV205	Quality of service checklist.	94.4%	94.4%	DEV	94.4%	94.4%		On Target
	<b>CULTURAL and RELATED SERVICES</b>							
BV170a	The number of visits to/usages of museums per 1,000 population, N.B. This figure includes website "hits".	3244	3245	LEIS	810.77	1634.66		Target likely to be met

		05/06 actual	06/07 target	Resp. unit	06/07 End Q1	06/07 End Q2	Remedial Action	Assess ment
BV170b	The number of those visits [in BV170a] that were in person per 1,000 population.	222	222	LEIS	49.67	122.96		Target likely to be met
BV170c	The number of pupils visiting museums and galleries in organised school groups.	1608	1600	LEIS	470	659		Target likely to be met
BV219a	Total number of conservation areas in the local authority area.	16	16	DEV	16	16		n/a
BV219b	Percentage of conservation areas in the local authority area with an up-to-date character appraisal.	31.25%	62.50%	DEV	31.25%	31.25%		Target likely to be met
BV219c	Percentage of conservation areas with published management proposals.	0.00%	6.25%	DEV	0%	0%		Target likely to be met
	<b>COMMUNITY SAFETY</b>							
BV126	Domestic burglaries per 1,000 households.	13.92	11.72	CXU	4.14	6.23	Continue to work with the Gosport Community Safety Partnership to reduce crime.	Target likely to be missed
BV127a	Violent crimes per year, per 1,000 population in the Local Authority area.	26.86	25.44	CXU	8.62	16.32	Continue to work with the Gosport Community Safety Partnership to reduce crime.	Target likely to be missed
BV127b	Robberies per year, per 1,000 population in the Local Authority area.	0.49	0.46	CXU	0.06	0.25	Continue to work with the Gosport Community Safety Partnership to reduce crime.	Target likely to be missed
BV128	Vehicle crimes per 1,000 population.	11.25	10.86	CXU	3.32	7.18	Continue to work with the Gosport Community Safety Partnership to reduce crime.	Target likely to be missed
BV174	The number of racial incidents recorded by the authority per 100,000 population.	0.00	0.00	CXU	0	2.6		n/a
BV175	The percentage of racial incidents that resulted in further action.	N/A	100%	CXU	N/A	100%		Target likely to be met

		05/06 actual	06/07 target	Resp. unit	06/07 End Q1	06/07 End Q2	Remedial Action	Assess ment
BV225	Actions against domestic violence - the percentage score against a checklist of 11 questions.	18.2%	36.4%	CXU	18.2%	18.2%		Target likely to be met
BV226a	Total amount spent by the Local Authority on Advice and Guidance services provided by external organisations.	Data not available	No target set	FIN	No data available	No data available	Report to CMT relating to process and data capture.	n/a
BV226b	Percentage of monies spent on advice and guidance services provision which was given to organisations holding the CLS Quality Mark at 'General Help' level and above.	Data not available	No target set	FIN	No data available	No data available	Report to CMT relating to process and data capture.	n/a
BV226c	Total amount spent on Advice and Guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public.	Data not available	No target set	FIN	No data available	No data available	Report to CMT relating to process and data capture.	n/a