

# Housing Information Leaflet

## Sheltered Housing

Independence  
Tenancy Advice  
Well-being  
Security  
Friendship  
Home

Support

Social



**GOSPORT**  
Borough Council

## ***Sheltered Housing Leaflet***

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### **Older Persons Services Contacts**

Principal Older Persons Services Officer  
Justine Manning (023) 9254 5254  
Senior Older Persons Services Officer  
Gary Elshaw  
(023) 023 9254 5453

### **Sheltered Housing Schemes**

Alec Rose House, Town  
(023) 9258 6199

Behrendt House, Forton  
(023) 9258 3053

Fortune House, Leesland  
(023) 9252 0019

Gloucester House, Christchurch  
(023) 9258 6062

Woodlands House, Elson  
(023) 9251 0664

Email:  
[sheltered-housing@gosport.gov.uk](mailto:sheltered-housing@gosport.gov.uk)

Website:  
[www.gosport.gov.uk/housing](http://www.gosport.gov.uk/housing)



## **INTRODUCTION TO SHELTERED HOUSING**

### **What is sheltered housing?**

Sheltered housing enables older people to live independently in flats or bungalows within a supportive environment designed to suit their needs.

In Gosport these groups of flats or bungalows are called schemes. Although each scheme is different, all have a communal lounge for informal and organised social activities and 24-hour emergency assistance from locally based staff called Older Persons Support Officers (OPSOs).

Sheltered housing is not residential care or a nursing home. Residents remain completely responsible for running their own household, paying bills and managing their own affairs.

Generally residents should be over 60 and meet the eligibility requirements to apply for a tenancy at one of our schemes.

## **OLDER PERSONS SUPPORT OFFICER (OPSO)**

### **What your OPSO will do for you:**

- give advice on a wide range of services and benefits and will offer advice on how to access services locally;
- provide a 24-hour response to emergency calls;
- give advice and information on applying for state benefits based on individual need;
- carry out regular health and safety checks and fire alarm tests;
- report and monitor repairs to the communal areas and in residents flats if requested;
- encourage social activities that include the wider community;
- develop and promote partnerships with other agencies.

An OPSO will not handle resident's finances, administer medication or provide personal care.

### **SHELTERED HOUSING SCHEMES**

#### **Facilities you might find in the schemes:**

- Communal lounge;
- Laundry room;
- Guest room;
- Door entry system;
- Emergency alarm system;
- Social activities;
- Visiting hairdressers and chiropodists;

#### **Sheltered Housing Charges**

The amount you pay weekly for your property is made up of several different charges as follows:

**Rent** – this covers the cost of your property, including repairs and maintenance.

**Service Charge** – This covers the cost of the shared services in your scheme (for example, door-entry systems, shared lighting, TV aerial, grounds maintenance and laundry).

**Communal heating and water** \* - this covers the cost of gas heating and water in the communal areas.

**Sheltered Housing Management Charge** – this covers the cost of the housing management functions (for example signing you up to the property, tenancy management and building health and safety checks).

The following services you receive are not included in the weekly amount you pay and you will be charged separately for them by the appropriate organisations:

- Electricity or gas in your home
- Water charges for your home
- Phone charges
- Council tax
- TV licence (if you need one)
- Contents insurance

Housing Benefit can be used to pay for your rent. The amount of Housing Benefit you can claim depends on your income. Your OPSO will be able to give you an application form for Housing Benefit and more information on charges.

\*Please note that bungalows at Cunningham Drive and Queens Close do not have communal charges for heating and hot water.

### **Emergency alarm service**

All homes in our scheme benefit from an emergency alarm system. This is a two-way speech system that is activated by pull cords in the property or a pendant and allows you to talk directly with the OPSO. When the OPSO is not on duty your call will be answered by our response centre who will arrange for the appropriate assistance.

### **Motorised scooters**

Although we provide storage at some of the schemes you will need to discuss the storage of motorised scooters with the OPSO before moving in as there is limited space at the schemes.

### **Pets**

Small pets are permitted in Slocum House, Queens Close and Cunningham Drive. We do not allow pets such as cats and dogs within our other schemes.

### **Concessionary TV licence**

All our sheltered housing schemes except for Behrendt House are part of a concessionary licensing.



## ***Sheltered Housing Leaflet***

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### **Alec Rose House**

7 one-bedroom flats and  
8 one-bedroom (one  
person) flats  
2 two-bedroom flat

ALEC ROSE  
The Anchorage  
Gosport  
PO12 1LZ  
(023) 9258 6199



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### **Slocum House**

17 one-bedroom flats

SLOCUM HOUSE  
The Anchorage  
Gosport  
PO12 1LZ  
(023) 9258 6199



**Behrendt House**

13 studio flats  
(self-contained)

10 one-bedroom  
bungalows  
(with garden)

1 two-bedroom flat  
(self contained)

BEHRENDT HOUSE  
Behrendt Close  
Gosport  
PO12 4RS  
(023) 9258 3053



**Fortune House**

24 one-bedroom (one-  
person) flats

6 one-bedroom flats

2 one-bedroom and 1  
two-bedroom disabled  
friendly flats

FORTUNE HOUSE  
Chilworth Grove  
Gosport  
PO13 3UZ  
(023) 9252 0019



## ***Sheltered Housing Leaflet***

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### **Gloucester House**

2 one-bedroom (one-person) flats

32 one-bedroom flats

2 one-bedroom disabled friendly flats

GLOUCESTER HOUSE  
Holly Street  
Gosport  
PO12 1RP  
(023) 9258 6062



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### **Woodlands House**

2 two-bedroom flats

12 one-bedroom, one person flats

13 one-bedroom, two person flats

WOODLANDS HOUSE  
Chestnut Walk  
Gosport  
PO12 4BE  
(023) 9251 0664



**Sheltered Bungalows**

We have 28 bungalows that are part of our sheltered housing scheme. These bungalows are fitted with the emergency alarm system and residents can benefit from daily phone calls or weekly visits from the OPSOs.



The bungalows are at Cunningham Drive and Queens Close.

**WHERE TO APPLY FOR SHELTERED HOUSING**

If you want to apply for sheltered housing you can get an application form from:

Housing Services,  
Gosport Borough Council,  
Town Hall,  
High Street,  
Gosport,  
Hampshire,  
PO12 1EB.

Phone: (023) 9258 4242

Online: [www.gosport.gov.uk/housing](http://www.gosport.gov.uk/housing)

If you want to make an appointment to view a scheme, contact the individual schemes using the numbers in this leaflet.





This leaflet has been written by Gosport Borough Council's Housing Services Unit in liaison with representatives from the Tenants and Leaseholders Consultation Forum.

This document can be provided in large print, in Braille, on CD or tape or translated into your language by contacting the Resident Involvement team on (023) 9254 5441.

Gosport Borough Council  
Housing Services Unit  
Town Hall  
High Street  
Gosport  
Hampshire  
PO12 1EB  
Tel: (023) 9258 4242  
Fax: (023) 9254 5285

Gosport Borough Council is committed to equal opportunities for all.