

**BEST VALUE  
PERFORMANCE PLAN  
2003/2004**

**USEFUL DOCUMENTS**





## USEFUL DOCUMENTS

This is a list of useful documents, background papers and website addresses, which relate to the Best Value Performance Plan.

Document Title	Contents	Source See key below
Annual Statement of Accounts 2002-2003.	The Council's financial position as at the end of March 2003.	GBC
Asset Management Plan.	This sets out the principles for the management of the Council's physical assets.	GBC
Best Value and Audit Commission Performance Indicators for 2000-2001 Volume One.	Best Value Performance Indicators for 2000/2001.	DTLR
Best Value and Audit Commission Performance Indicators for 2000-2001 Volume One - User Satisfaction Performance Indicators.	Guidance on methods of data collection.	DTLR
Best Value and Audit Commission Performance Indicators for 2001-2002.	Best Value Performance Indicators for 2001/2002.	DTLR
Best Value Performance Indicators 2002/2003.	Best Value Performance Indicators for 2002/2003.	DTLR
Best Value Performance Indicators 2003/2004.	Best Value Performance Indicators for 2003/2004.	ODPM
Best Value Performance Plan Summary Leaflet 2003-2004.	A short explanatory leaflet showing key performance.	GBC
Best Value, Gosport Borough Council, Report on Best Value Performance Plan 2002-2003.	Auditor's report to Gosport Borough Council on its Best Value Performance Plan for the year ending 31 March 2002.	GBC
Capital Strategy.	This sets out the aims and principles that underpin the production of the capital programme.	GBC
Changing Gear – Best Value annual statement 2001.	This report focuses on the 410 councils in England and Wales and also looks at the role of other agencies and government in helping and challenging councils to achieve best value.	AC
Community Strategy 2003-2006.	Details the approach and principles which underpin the Community Strategy.	GBC
Community Strategy Action Plan 2003-2004.	Details the actions that the Gosport Partnership will undertake to assist in the delivery of community priorities.	GBC
Council's Corporate Plan.	Details the Council's mission, values, strategic priorities and links to the Community Strategy.	GBC
Crime and Disorder Audit 2002.	This sets the scene for Crime and Disorder in Gosport and informs the Crime and Disorder Strategy.	GBC
Crime and Disorder Strategy 1999-2002.	A joint strategy aimed at creating a safer community by reducing crime and disorder across the Borough of Gosport.	GBC
Crime and Disorder Strategy 2002-2005.	A joint strategy aimed at creating safer communities by reducing crime and disorder across the Borough of Gosport.	GBC

Document Title	Contents	Source See key below
Customer Charter (established 1999).	A statement of the Council's commitment to its customers.	GBC
Customer Complaints Procedure Leaflet.	A explanation of how to complain to the Council and its procedure for dealing with such complaints.	GBC
Equal Opportunities Policy.	This details the Council's approach to its commitment of equal opportunities in all areas of its work.	GBC
Housing Strategy 2002-2005.	The aims and objectives of the Council to improve housing across the Borough in all tenures.	GBC
Implementing e-government statement.	This details the Council's approach to e-government.	GBC
ODPM Circular 03/2003.	Provides guidance on Best Value.	ODPM
Service Improvement Plans 2003-2004.	Each Service Unit's completed and planned tasks or projects.	GBC

For the latest guidance regarding Comprehensive Performance Assessment see [www.audit-commission.gov.uk/cpa](http://www.audit-commission.gov.uk/cpa)

#### KEY

Source Organisation	Address	Website address
AC = Audit Commission	Audit Commission, 1 St Vincent Square London SW1P 2PN. Telephone no. 020 7828 1212	<a href="http://www.audit-commission.gov.uk">www.audit-commission.gov.uk</a>
Office of the Deputy Prime Minister – previously <i>DTLR</i> – <i>Department of Transport, Local Government and the Regions</i>	ODPM 5/B4 Eland House, Bressenden Place London SW1E 5DU. Telephone no. 020 7944 3000	<a href="http://www.odpm.gov.uk">www.odpm.gov.uk</a> or <a href="http://www.dtlr.gov.uk">www.dtlr.gov.uk</a>
GBC = Gosport Borough Council	Gosport Borough Council Town Hall, High Street, Gosport, Hants. PO12 1EB Contact: Head of Corporate Policy Telephone no. 023 9254 5381	<a href="http://www.gosport.gov.uk">www.gosport.gov.uk</a>